

Flash Feature Codes

Feature Codes are used to access the different Flash operations.

Operation	Default Feature Code	Custom Feature Code
Leave a Message	Feature <input type="text" value="9"/> <input type="text" value="8"/> <input type="text" value="0"/>	Feature <input type="text" value="9"/> <input type="text" value="___"/>
Open Mailbox	Feature <input type="text" value="9"/> <input type="text" value="8"/> <input type="text" value="1"/>	Feature <input type="text" value="9"/> <input type="text" value="___"/>
Flash extension number	Feature <input type="text" value="9"/> <input type="text" value="8"/> <input type="text" value="5"/>	Feature <input type="text" value="9"/> <input type="text" value="___"/>
Transfer	Feature <input type="text" value="9"/> <input type="text" value="8"/> <input type="text" value="6"/>	Feature <input type="text" value="9"/> <input type="text" value="___"/>
Interrupt	Feature <input type="text" value="9"/> <input type="text" value="8"/> <input type="text" value="7"/>	Feature <input type="text" value="9"/> <input type="text" value="___"/>

Feature Code descriptions

- Leave Message Feature Code - Use to leave a message in an initialized Flash mailbox.
- Open Mailbox Feature Code - Use to open your mailbox.
- Flash extension number Feature Code - Use to determine the Flash extension number in order to forward your Norstar telephone to Flash.
- Transfer Feature Code - Use to transfer a call to a mailbox.
- Interrupt Feature Code - Use to interrupt a caller listening to your Personal Mailbox greeting or leaving a message.

Forwarding your calls to Flash

When you are not available to answer your telephone, you can forward your calls directly to Flash.

1. Press Feature . Record the Flash DN.
2. Press Feature .
3. Enter the Flash DN.

To cancel call forward:

1. Press Feature # .
or
Press CANCEL

Frequently used dialpad keys

- to replay the Flash Options, press * *
- to back up the display to the previous display prompt from a single-line display, press *
- to interrupt most voice prompts or enter an option, press #
- to speak to the Operator, press 0

Flash features

For more information on all the Flash features, refer to the *Flash Reference Guide*. This guide explains the following features in detail:

- Automated Attendant*
- Alternate language
- Company Directory
- Leaving a mailbox message
- Off-premise Message Notification
- Personal Mailbox greetings
- Replying to a message
- Sending a message using a Group List
- Transferring calls to Flash

* The Automated Attendant is not available on the Flash Voice Mail Light system.

NORTEL NORSTAR

Flash Quick Reference Guide



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