

GN 2000 Series



GN 2010 ST Monaural

*Also available
GN 2015 ST Binaural*



GN 2025 NC Binaural

*Also available
GN 2020 NC Monaural*

Designed to perform. Built to last.

Imagine the perfect contact center headsets. They'd sound great. Be comfortable enough to wear all day. And durable enough to not wear out. While you're at it, make them the most affordable headsets in their class. You've just imagined the GN 2000 Series:

- True wideband sound (150-6800 Hz) meets VoIP standards.
- Two boom/microphone styles: flex boom with noise-canceling microphone and the industry's first flexible SoundTube with a standard microphone.
- Extra-thick, pivoting ear cushions keep you comfortable and focused.
- PeakStop™ technology protects against sudden, loud sound spikes.
- Rugged good looks that will last and last.

The GN 2000 Series delivers in every category. Let's start with sound quality. The GN 2000 Series' true wideband sound lets you hear every detail, the first time. In fact, with frequency response from 150 Hz to 6800 Hz, the GN 2000 Series headsets are the only commercial headsets to meet VoIP standards. Their extra-thick, pivoting ear cushions conform comfortably to your ears—helping to block out unwanted noise while channeling sound directly into your ear.

Two microphone/boom combinations are available, both designed to minimize room noise and maximize communication. The flex boom is paired with a noise-canceling microphone to reduce background noise. The GN 2000 ST features a standard microphone, together with the industry's first flexible SoundTube—which lets you precisely position the boom for optimal voice pickup.

But the GN 2000 Series doesn't only sound great. It protects you against loud sound spikes with PeakStop™ technology, which cuts off sudden loud noises above 118 dB SPL—well before you'll ever experience any discomfort.

Of course, none of this means much if the headset can't take the day-to-day rigors of contact center life. That's why we designed and engineered every detail of the GN 2000 Series with durability in mind. From its sturdy rubber-plastic composite to all-metal boom pivots and impact resistant headbands, the headset is capable of withstanding thousands of adjustments without breakage—making the GN 2000 Series perfect for even the most demanding contact centers.

Wideband sound quality. All-day comfort. Day-after-day durability. And unprecedented affordability. It all adds up to the all-around best buy in contact center headsets. The GN 2000 Series.

Durability) Comfort) Sound Quality)



GN 2000 Series

Feature	Benefit
Durable design with all metal boom pivot	Solid construction and impact-resistant materials ensure long life in demanding work environments.
Large, pivoting ear cushions, in pillow-soft foam	Self-adjusting for all-day comfort, plus excellent inbound sound quality.
Rich, wideband sound: 150-6800 Hz range	Full frequency response for optimum call clarity.
Only commercial headsets to meet TIA-920 VoIP standard for true wideband response	Ideal for IP phones and VoIP applications.
Flex boom with noise-canceling microphone (GN 2020 NC, GN 2025 NC)	Reduces unwanted background noise for better communication. Less room noise also suggests individualized service.
Flexible, interchangeable SoundTube with standard microphone (GN 2010 ST, GN 2015 ST)	The industry's first flexible SoundTube lets you position the boom for optimal voice pickup. Interchangeability improves hygiene in headset sharing environments. Available in black, light gray and charcoal.
PeakStop™ technology	Protects against sudden, loud sound spikes (above 118 dB SPL).

Transmit Specifications

Microphone	Noise canceling or Omnidirectional
Frequency Response	100 Hz – 10 kHz
Sensitivity	-34 dBV/Pa ± 3 dB
Distortion	Less than 3%
Current Consumption	150 µA @ 3 V (DC)
Operating Voltage	1.2- 10 V (DC)

Receive Specifications

Speaker	Dynamic
Input Impedance	200 ohms
Frequency Response	100 Hz – 8 kHz
Sensitivity	20 dB Pa/V ± 3 dB
Maximum Output	118 dB SPL

General Specifications

Operating Temperature	0° – 50°
Polarity	Microphone polarized
Compatibility	Compatible with most standard desk telephones when used with GN Netcom headset amplifiers or USB adapters.
Safety	Meets the electric strength and impulse test requirements of the international standard IEC 60950-1. It also meets UL 60950-1, AS/NZS3260 and EN 60950 standards. FCC Part 68 Registered.
Weight*	GN 2010 ST: 1.8 oz/49 g GN 2015 ST: 2.9 oz/81 g GN 2020 NC: 1.9 oz/52 g GN 2025 NC: 3.0 oz/84 g *Headset only; use of clothing clip relieves weight of cord.



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